

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6006761	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 01/27/2016
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

HOPE CREEK CARE CENTER

**4343 KENNEDY DRIVE
EAST MOLINE, IL 61244**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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S9999 Final Observations

S9999

Statement of Licensure VIOLATIONS

300.610a)
300.1210b)
300.1210d)6)
300.3240a)

Section 300.610 Resident Care Policies
a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.

Section 300.1210 General Requirements for Nursing and Personal Care
b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.
d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour,

Attachment A
Statement of Licensure Violations

Illinois Department of Public Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

02/11/16

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	<p>seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These requirements were not met as evidence by:</p> <p>Based on interview and record review, the facility failed to safely transport one of one resident (R1) reviewed for wheelchair safety in the sample of three. R1 was being transported without wheelchair pedals by E5 Transportation/(CNA) Certified Nursing Assistant when R1's left lower extremity prosthesis folded under R1's wheelchair and became trapped. R1 subsequently sustained a fracture of the left femur, was hospitalized and died.</p> <p>Findings Include:</p> <p>The Facility Classification Description for Transporter/CNA documents under Representative Duties: " 3.) Responsible for transporting residents, supplies, equipment and staff in a safe and positive manner."</p>			

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	R1's Admission Record dated, 8/17/2015 documents the following diagnosis: End Stage Renal Disease, Essential Hypertension, Dependence on Renal Dialysis, Heart Failure, Diabetes Mellitus and Left Below the knee Amputee.			
	R1's Minimum Data Set (MDS) dated, 11/24/2015 documents R1 requires extensive assistance/one person physical assist for locomotion on and off the nursing unit.			
	R1's Careplan dated, 8/31/2015 documents R1 is a below the knee amputee, R1 wears a prosthetic and is a two person transfer.			
	E4 LPN (Licensed Practical Nurse) documents in R1's nurses notes on 1/18/2016 at 9:20A.M., that R1 did not leave for dialysis and that R1's Left lower extremity was hurt. E4 sent E6 CNA (Certified Nursing Assistant) to get resident, due to E4 was taking care of another resident.			
	R1's nursing note at 9:30 AM on 1/18/16At 9:30A.M. indicated that E4 had brought R1 back to the nursing unit for assessment due to R1 refusing to come to unit with E6 due to pain. R1 stated to E4, "I think my leg is broken, (E5/Transportation/Certified Nursing Assistant) wouldn't stop when I yelled, it was caught under the wheelchair twice." E4 documents that R1 was in tears when E4 touched left lower leg. R1 also stated to E4, "I heard a pop when left leg was being bent backwards." The note stated R1 was sent to local emergency department for evaluation of the left leg.			
	R1's History and Physical form from the local hospital dated 1/18/2016 at 3:42P.M., documents by Z2 (Hospitalist/Physician) that R1 presents			

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	<p>with left lower extremity pain, and R1 was being wheeled down in wheelchair for hemodialysis. It stated</p> <p>R1 had no pedals on R1's wheelchair, R1 could not hold up R1's left lower leg prosthetic, so it folded under R1's wheelchair, pulled on R1's left lower extremity and came off. The form also stated that the transporter that was pushing R1's wheelchair is deaf and could not hear screams of pain.</p> <p>R1's Imaging examination of left knee dated 1/18/2016 indicated: " Findings: There is some mildly angulated mildly displaced acute fracture identified in the distal metaphysis of the femur." (Femur Fracture.)</p> <p>R1's hospital Discharge Summary dated 1/26/16 indicates that R1 expired in the hospital.</p> <p>On 1/26/2016 at 945A.M., E3 Receptionist/CNA (Certified Nursing Assistant) stated, " On 1/18/2016 around 8:30A.M., I was sitting at the reception desk and I could see(R1) and(E5) coming along the side of the reception desk towards the front door and I could hear(R1) telling(E5) "My leg, please stop my leg." Just as I was getting ready to tell (E5) to stop ,(E5) had already stopped in front of the desk. Then I hear(R1) telling(E5) to fix(R1's) prosthetic leg. I go around the front of desk to see what I can do to help and(R1) is requesting that(R1's) prosthetic be removed, I start to remove the leg and(R1) says, "Be real careful my leg hurts." I removed leg and noticed there was no pedals on wheelchair. "</p> <p>On 1/26/2016 at 1045A.M., E4 stated," On 1/18/2016 at about 9A.M.(E6) received a phone call from the receptionist, that(R1) was down in the lobby area not feeling well and did not want to</p>			

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	<p>leave for dialysis. I sent (E6) to go get (R1), because I was busy with another resident. (E6) came back up to unit without (R1) and (R1's) prosthetic in her hand. I went down to lobby area and was able to convince (R1) to return to unit to be assessed. (R1) kept telling me that, " I yelled for CNA (E5) to stop because I could not hold my left leg up, but (E5) cannot hear well and did not hear me." (R1) said, my left leg was caught under the wheelchair, then I heard a" pop." (R1) did not have any visual impairments, but I gently push on mid-thigh and (R1) had severe pain. (E4) then stated, "I called (R1's) daughter to inform her about (R1's) left leg and to inform her that I felt (R1's) condition was declining, 'just wasn't acting right". I also knew (R1) was due for (R1's) dialysis. (R1) was sent out for evaluation to the emergency room, daughter agreed to meet (R1) there. (E5) returned from transferring another resident and I stopped (E5) to inform (E5) that(R1) was sent out because I felt (R1's) left leg was broken. and hurting very badly. (E5) stated, " It is a good possibility that (R1's) left leg is broken, because leg got caught under wheelchair twice." First time, I literally had to grab (R1) from falling out of the wheelchair, the force of the prosthetic leg caused(R1) to move forward.I told(E5) that(R1) continued to repeat over and over again, "I just know my left leg is broken and (E5) would not stop wheelchair."</p> <p>On 1/26/2016 at 1:54P.M., E6 CNA (Certified Nursing Assistant) stated, " On 1/18/2016 at 9:00A.M., the nurse received a phone call from the receptionist, that(R1) needed assistance.I was asked by(E4) to go and get(R1) because(E4) was busy with another resident. I went down to the reception desk and(R1)asked me to remove the rubber sleeve from amputee site.I proceeded to remove sleeve very gently and(R1)</p>			

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	<p>says to me, when(E5) was pushing me(E5) hurt my leg. I knew that(R1) was in a lot of pain because(R1) would not let me touch the wheelchair to take(R1) to back to unit. I left(R1) near lobby and went to get(E4)(. R1) was not using foot pedals, and when(R1) goes to dialysis(R1) should be using the foot pedals."</p> <p>On 1/26/2016 at 12:00P.M., E5/Transportation/CNA (Certified Nursing Assistant) stated," On 1/18/2016 I was propelling (R1) in wheelchair to the front lobby for dialysis, and all of the sudden (R1's)wheelchair stopped and (R1) went forward, I reached out to try and stop (R1) from falling out of wheelchair. I asked (R1) if (R1) was "ok "(R1) answered, "give me a few minutes to rest." (R1's) prosthetic leg was bent and stuck underneath (R1's) wheelchair, that is why the wheelchair stopped abruptly. I pulled wheelchair back and prosthetic realigned itself. There was no pedals on wheelchair so, I asked (R1) if (R1) was able to hold feet up to proceed and (R1) said "yes". (R1) was able to keep both feet up, but not for long. So, I turned (R1's) wheelchair around and pulled the wheelchair to front lobby. (R1) did not complain of any pain. I made it to the front of the reception desk and asked (E3) to come around and assist me to try and figure out what was wrong with (R1). As I was kneeling down to zip (R1's) coat, (R1) complained of pain in left leg so, I asked (E3) to call unit for nurse. I have never had any problems transferring (R1), but I realize now that (R1) was too weak to hold (R1's) legs up. I should have used foot pedals."</p> <p>On 1/26/2016 at 2:30P.M., E7 OT (Occupational Therapist) stated," We had (R1) on and off for therapies, (R1) was able to propel own wheelchair very short distances only. We put foot</p>				

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	<p>pedals on (R1's) wheelchair, I don't know what happened to them.(R1) should have been using pedals on her wheelchair."</p> <p>On 1/27/2016 at 10:30A.M., E2/ DON (Director of Nurses) stated, " During my investigation I learned that(R1) was not feeling well and leaning toward the sides.(E5) should have used wheelchair pedals to transport (R1) in wheelchair."</p> <p>On 1/27/2016 at 11:06A.M., E1/ Administrator stated, "(R1) was able to propel(R1's) wheelchair short distances only. (R1) should have had the wheelchair pedals on, especially for long distances."</p> <p>On 1/27/2016 at 11:07A.M., Z3/ R1's daughter stated, "Back in November of 2015 my mom started getting weak, and as I was propelling (R1) in the wheelchair, (R1's) prosthetic leg dropped, and mom said, 'I can't hold my leg up anymore.' So, (R1) started to use the wheelchair pedals. On 1/18/2016 at 9:00A.M. my mom called me crying out loud, 'I need help,please help me. They are trying to send me to dialysis, and I can't go. The lady was pushing me too fast and twisted my leg, I kept asking for help, but she couldn't hear me." Z3 also stated, "My mom was weak and should have been using a foot pedal al least to the left prosthetic leg."</p> <p>On 1/27/2016 at 12:20P.M., Z1/ Physician stated regarding the use of wheelchair redals for R1: "Sure it makes sense, wheelchair pedals should have been used for (R1.) If staff would of used the wheelchair pedals to hold the prosthetic leg in place(R1) would have not sustained a fractured femur."</p>			

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